

TNR Global

Scalable Web and Search Solutions™

Enterprise Search and Government

The government has a lot of information. But it's not enough to store data. One of the main challenges today in IT is how to organize information and make it accessible. An enterprise search system provides the solution for finding and retrieving content, and is often the key to a successful web portal, content management system, or other knowledge management strategy. Government agencies are now implementing enterprise search systems for a wide variety of applications.

What is Enterprise Search?

Enterprise Search goes beyond traditional web search, and supports hundreds of file types, structured and unstructured data, contextual search, multiple query methods, advanced results navigation and entity extraction. Enterprise Search capabilities allow government agencies to securely index, search and manage data.

Applications and Benefits for Government

- Inter-agency cooperation and coordination
- Single access point to vital information
- Internet web portals allow private citizens and companies access to forms and information
- Secure networks and defined access levels for sensitive information
- Advanced search and navigation features, including sophisticated linguistic tools that identify synonyms, abbreviations, phrases, idioms, part of speech, and misspellings.

A recent implementation of Enterprise Search technology:

The U.S. Department of Agriculture chose FAST Enterprise Search software to track and eliminate online sales of illegal plants and animals.

Examples of more agencies that have implemented Enterprise Search, often combined with web portals (the specific enterprise search system is noted in parentheses)

- Germany's central e-government portal site (FAST ESP) <http://www.bund.de>
- District of Columbia, including Administration, Public Safety, Justice, and Planning (FAST ESP)
- GSA Advantage site - the online procurement source for U.S. government employees (Verity/Autonomy) <http://www.fss.gsa.gov>
- Belgium Federal government (Autonomy) <http://www.belgium.be>
- State of Minnesota North Star state portal system (Ultraseek) <http://www.state.mn.us>
- National Cancer Institute (NCI), part of the U.S. National Institutes of Health (Endeca) <http://www.cancer.gov>
- Food and Drug Administration (Google Search appliance) <http://www.fda.gov>

To find out more about Enterprise Search for government, contact TNR Global at 1-413-425-1499

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